

United States Postal Service®

INDUSTRYALERT

August 11, 2023

FAST Appointments at Destination Delivery Units (DDUs)

Effective, September 11, 2023, customers can make FAST appointments at Destination Delivery Units (DDUs). This does not include S&DCs.

Customers will have two options when making appointments at DDUs:

- Currently Customers must make an appointment by contacting the DDU at least 24 hours in advance.
- **New!** Customers will be able to make an appointment at the DDUs through FAST.

The FAST Help Desk can be reached via email or by phone at FAST@usps.gov or **877-569-6614** (Option 3) and will support the new process.

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